

DETAILED CHARGES



Section 1 Page 1

To contact your Service Representative call 1.800.244.4444
Monday through Saturday, 24 hours.

To request bill balance, payment arrangements, or duplicate
bill copy, call our automated Billing Service on 1.800.873.5501.

708 614-0032 517 1

FEB 28, 1993

CURRENT CHARGES

since always had.

Monthly Service - FEB 28 thru MAR 27

Local Service	13.79
1 NON-PUB DIRECTORY SVC	1.45
1 CALL WAITING#	2.50
1 TOUCH-TONE SERVICE	.73
1 LINE CHARGE/S	9.11
Illinois Bell Line-Backer (TM)	1.75
Supplemental Line Charge/s	3.31
Total Monthly Service	18.85

Local Usage Services - JAN 28 thru FEB 27

Summary:		No Discount		10% Discount		40% Discount		
		9am-11am		8am-9am		9pm-8am &		
		2pm-8pm		11am-2pm		Sat-Sun-		
				8pm-9pm		Holiday		
Billed	Mins.	Calls	Mins.	Calls	Mins.	Calls		
Unlimited		92		21		55		7.48
Over 8 Mi	179	37	111	8	291	29		13.87
Over 15 Mi	312	35	67	12	9	9		16.57
Over 40 Mi	0	0	0	0	0	0		.00
Volume Discount Saved You					\$4.67			
Total Local Usage Services								33.25

Other Charges and Credits

No.	Qty.	Description	
1	16	Intrastate Information Call/s	4.80
2	1	Call/s to Name and Address Service	.35
Total Other Charges and Credits			5.15

Itemized Calls

No.	Date	Time	Place Called	Number	Code	Min	
1	1-31	1027A	TINLEYPARK IL	708 614 0032	ON	4	
			FROM JOLIET IL	815 744 9890			1.33
			Subtotal	1.33			
			976 TELEPROGRAMS (SM) CALLS				
2		1	WEATHER	312 976 1212			.50
			Subtotal	.50			
Total Itemized Calls							1.83

OFFICIAL FILE

I.C.C. DOCKET NO. 91-0237
Exhibit No. 1
Witness Christal M. Dyke
Date 5/4/93 Reporter C.B.

DA015 MPRK 23

FOR CALLING CODES



770806140003251748332001003200000057860000010250

Please include your 14-digit
account number on your check
and/or any correspondence ACIS



AMERITECH
P.O. Box 4520
Carol Stream, IL 60197-4520

Account Number
708 614-0032 517 1

SEP 28, 1996



22197 AV 1 B 102A 19426 **5DGT
CHRISTEL VAN DYKE
18206 66TH AV
TINLEY PARK, IL 60477-4160

10250

AMOUNT
IF PAID AFTER
OCT 28, 1996... **103.61**

AMOUNT
IF PAID ON OR BEFORE
OCT 28, 1996... **102.50**

PAST DUE CHARGES - \$58.34 - PLEASE PAY IMMEDIATELY

↑ Detach and mail top section with your check payable to Ameritech. Write account number on check.
PLEASE ALLOW FIVE DAYS WHEN PAYING BY MAIL OR AT AN AUTHORIZED AGENCY.
Mail payments to: Ameritech, P.O. Box 4520, Carol Stream, IL 60197-4520

**CONSUMER SERVICES
BILLING SUMMARY**

708 614-0032 517 1

SEP 28, 1996

Previous Bill	Payments Thank You	Adjustments	Past Due Amount	Current Charges	Total Amount Due
147.46	88.58	0.54CR	58.34*	44.16	102.50

* Please Pay Immediately

SUMMARY OF CURRENT CHARGES

AMERITECH

For Detailed Charges - See Page 2

Monthly Service	21.47
Local Calls	16.38
Information Charges	2.40
Local and State Additional Charges78
Taxes (Fed 1.12)(Ill 2.01)	3.13

TOTAL CURRENT CHARGES

44.16



Introducing new phones from Ameritech!
Call 1-800-276-8638 for more information.

DETAILED CHARGES

Page 2

ACIS

To contact your Ameritech Service Rep. call 1 800 244-4444

Monday through Saturday, 7:00 AM - 7:00 PM.

Nationwide, call 1 800 451-2761

To request bill balance, payment arrangements, or duplicate bill copy, call our Automated Billing Service on 1 800 873-5501.

708 614-0032 517 1

SEP 28, 1996

IMPORTANT INFORMATION

To enter the Ameritech Take Off For Life Sweepstakes, call 1-800-709-LINK (1-800-709-5465). No purchase necessary. Grand Prize: One person will win 100 round-trip coach tickets on any United Airlines operated flight* in the world to be used within 25 years. Grand prize value \$35,250 to maximum \$250,000. Ends 11:59 pm 10/31/96. Open to residents of IL, IN, MI, OH and WI 18 or older. For full rules send a self-addressed stamped envelope before 10/31/96 to Ameritech Rules, P.O. Box 8419, Dept. AM, Prospect Hts., IL 60070. Void where prohibited.

* These are flights operated by United Airlines, Shuttle by United and United Express.

NEW 773 AREA CODE IN CHICAGO!

Beginning October 12, 1996, the city of Chicago will have two area codes: 312 and 773.

Simply dial the 7-digit telephone number when calling within the same area code. When calling from the 773 area code to any other area code, dial 1 + area code + the 7-digit telephone number. When placing a call from outside the new 773 area to someone in the new 773 area, dial 1 + 773 + the 7-digit telephone number. To help you get used to the new area code, Ameritech is providing a three month adjustment period which will enable calls from outside the 773 area code to be completed by dialing either the 773 or 312 area code until January 11, 1997. If you have any questions or want to find out how your number is affected by this change, please call our automated area code hotline at 1-800-378-2222.

More calls are received on Monday than any other day. In order to serve you better, please call our Service Centers between Tuesday and Saturday. Thank you for helping us serve you better.

FOR CALLING CODES PLEASE SEE THE BACK OF THE FIRST PAGE

DETAILED CHARGES

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ACIS

708 614-0032 517 1

SEP 28, 1996

IMPORTANT INFORMATION - CONTINUED

Save 12% On Local Calls Greater than 15 Miles from Home!

Ameritech residential customers will now enjoy new volume discounts on local toll calls (local calls over 15 miles). Starting September 20, 1996, save 12% when you make over \$12 in local toll calls in a given monthly bill period! Best of all these savings are automatic. There's no signing up and no monthly fee or minimum to meet. It's that easy. In addition, you'll continue to enjoy the same great volume discounts you've been enjoying on all your other local calls too. Individual impact will vary depending on customer usage. If you have any questions contact your Ameritech service representative.

DETAIL OF PAYMENTS AND ADJUSTMENTS

No.	Date	Description	Adjustments	Payments
1	8-28	Invoice Billing Adj-AT&T	1.02CR	
2	9-06	Payment		88.58
3	9-30	Late Payment Charge	.48	
Totals			0.54CR	88.58

CURRENT CHARGES

Monthly Service - Sep 28 thru Oct 27

Call Waiting	2.50
Automatic Callback	2.50
Custom Calling Disc-2 Features50CR
Non-Published Service	1.40
Line Charge	9.08
Premises Wire Maintenance Plans	2.99
Mandatory Charge per FCC Order	3.50
Total Monthly Service Charges	21.47

7. Power of Attorney

FOR CALLING CODES PLEASE SEE THE BACK OF THE FIRST PAGE

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DETAILED CHARGES

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ACIS

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708 614-0032 517 1

SEP 28, 1996

Local Calls

Measured Service

Local Area Calls 8.30

93 Call(s) during Peak Rate Period totaling
269 Minute(s)

30 Call(s) during 10% Discount Period totaling
135 Minute(s)

66 Call(s) during 40% Discount Period totaling
389 Minute(s)

Calls Over 8 Miles 6.52

26 Call(s) during Peak Rate Period totaling
93 Minute(s)

6 Call(s) during 10% Discount Period totaling
30 Minute(s)

24 Call(s) during 40% Discount Period totaling
182 Minute(s)

Calls Over 15 Miles 2.98

17 Call(s) during Peak Rate Period totaling
40 Minute(s)

2 Call(s) during 10% Discount Period totaling
6 Minute(s)

4 Call(s) during 40% Discount Period totaling
8 Minute(s)

Peak Period is: 9am-11am, 2pm-8pm, Mon thru Fri

10% Discount Period is: 8am-9am, 11am-2pm

8pm-9pm - Mon thru Fri

40% Discount Period is: 9pm-8am - Mon thru Fri and
All Day Sat, Sun, Holidays

268 Total Call(s) --- Averaging \$0.061 per call
Volume Discount Savings 1.42CR

Total Measured Service 16.38

Total Local Calls 16.38

FOR CALLING CODES PLEASE SEE THE BACK OF THE FIRST PAGE



DETAILED CHARGES

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708 614-0032 517 1

SEP 28, 1996

Information Charges

6 Call(s) placed to 1+411	
2 Call(s) placed to 1+555-1212	
8 Call(s) billed at \$.30 each	2.40

Local and State Additional Charges

9-1-1 Emergency System	
Billed for Local Government75
State Additional Charges03

Total Local and State Additional Charges78
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Taxes

Federal at 3%	1.12
Illinois at 5%	2.01

TOTAL AMERITECH CURRENT CHARGES	44.16
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FOR CALLING CODES PLEASE SEE THE BACK OF THE FIRST PAGE

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DETAILED CHARGES

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708 614-0032 517 1

OCT 28, 1996

AMA

*Paula 11-4-96
Rock Island
4685*

IMPORTANT INFORMATION

More calls are received on Monday than any other day. In order to serve you better, please call our Service Centers between Tuesday and Saturday. Thank you for helping us serve you better.

*also dispute
Bestway*

DETAIL OF PAYMENTS AND ADJUSTMENTS

No.	Date	Description	Adjustments	Payments
1	10-29	Late Payment Charge	1.11	
Totals			1.11	0.00

CURRENT CHARGES

Monthly Service - Oct 28 thru Nov 27

Call Waiting	2.50
Automatic Callback	2.50
Custom Calling Disc-2 Features50CR
Non-Published Service	1.40
Line Charge	9.08
Premises Wire Maintenance Plans	2.99
Mandatory Charge per FCC Order	3.50

Total Monthly Service Charges

21.47

Local Calls

Measured Service

Local Area Calls	8.96
124 Call(s) during Peak Rate Period totaling 385 Minute(s)	
15 Call(s) during 10% Discount Period totaling 28 Minute(s)	
58 Call(s) during 40% Discount Period totaling 473 Minute(s)	

FOR CALLING CODES PLEASE SEE THE BACK OF THE FIRST PAGE



DETAILED CHARGES

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ACIS

708 614-0032 517 1

OCT 28, 1996

Local Calls - continued

Calls Over 8 Miles 10.50

33 Call(s) during Peak Rate Period totaling

91 Minute(s)

5 Call(s) during 10% Discount Period totaling

71 Minute(s)

49 Call(s) during 40% Discount Period totaling

376 Minute(s)

Calls Over 15 Miles 4.25

25 Call(s) during Peak Rate Period totaling

73 Minute(s)

3 Call(s) during 10% Discount Period totaling

4 Minute(s)

0 Call(s) during 40% Discount Period totaling

0 Minute(s)

Peak Period is: 9am-11am, 2pm-8pm, Mon thru Fri

10% Discount Period is: 8am-9am, 11am-2pm

8pm-9pm - Mon thru Fri

40% Discount Period is: 9pm-8am - Mon thru Fri and

All Day Sat, Sun, Holidays

312 Total Call(s) --- Averaging \$0.068 per call
Volume Discount Savings 2.35CR

Total Measured Service 21.36

Total Local Calls 21.36

Information Charges

4 Call(s) placed to 1+411

4 Call(s) billed at \$.30 each 1.20

Long Distance

No.	Date	Time	Place Called	Number	Code	M/n	Amount
1	10-17	753P	VERIFY BSY	708 361-0757			2.00

Total Long Distance Charges 2.00

FOR CALLING CODES PLEASE SEE THE BACK OF THE FIRST PAGE





DETAILED CHARGES

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708 614-0032 517 1

OCT 28, 1996

AMA

*Paula 11-4-96
Rock Island
4681*

IMPORTANT INFORMATION

More calls are received on Monday than any other day. In order to serve you better, please call our Service Centers between Tuesday and Saturday. Thank you for helping us serve you better.

*also dist
Best*

DETAIL OF PAYMENTS AND ADJUSTMENTS

No.	Date	Description	Adjustments	Payment
1	10-29	Late Payment Charge	1.11	
Totals			1.11	0.0

CURRENT CHARGES

Monthly Service - Oct 28 thru Nov 27

Call Waiting	2.50
Automatic Callback	2.50
Custom Calling Disc-2 Features50C
Non-Published Service	1.40
Line Charge	9.08
Premises Wire Maintenance Plans	2.99
Mandatory Charge per FCC Order	3.50

Total Monthly Service Charges **21.47**

Local Calls

Measured Service

Local Area Calls	8.96
124 Call(s) during Peak Rate Period totaling 385 Minute(s)	
15 Call(s) during 10% Discount Period totaling 28 Minute(s)	
58 Call(s) during 40% Discount Period totaling 473 Minute(s)	

FOR CALLING CODES PLEASE SEE THE BACK OF THE FIRST PAGE



DETAILED CHARGES

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ACIS

For questions regarding AT&T charges, call 1 800 222-0300.
For 900 billing questions, call 1 800 642-2708.

708 614-0032 517 1

OCT 28, 1996

IMPORTANT INFORMATION

This portion of your bill is provided as a service to AT&T. There is no connection between Ameritech and AT&T. You may choose another company for your long distance telephone calls while still receiving your local telephone service from Ameritech.

CURRENT CHARGES

AT&T Invoice Charges For Period Ending OCT 21, 1996

AT&T's Price Protection Plan is for those customers currently eligible for Lifeline assistance programs or who have received Link-Up America aid when initially receiving local telephone service. To enroll in this plan, call 1-800-853-7770, ext. 16588.

AT&T's StayClose(sm) Plan offers you 20 minutes of state-to-state direct dialed calls for a \$3 monthly fee. The \$3 monthly fee applies whether or not you make any state-to-state calls in the month. To enroll in this plan, call 1-800-895-7770, ext 16589.

Long Distance

No.	Date	Time	Place Called	Number	Code	Min	Amount
1	8-25	905P	EDMOND	OK 405 348-0455	E	15	2.70
2	9-07	904P	EDMOND	OK 405 348-0455	N	10	1.50
3	9-13	1040A	EDMOND	OK 405 348-0455	D	11	3.08
4	9-24	806P	NEWORLEANS	LA 504 571-5290	E	2	.36
5	10-15	1010A	SAN FRAN	CA 415 544-7828	D	4	1.12
6	10-15	1014A	SAN FRAN	CA 415 544-7828	D	2	.56
Total Itemized Calls							9.32
Total Long Distance Charges							9.32

FOR CALLING CODES PLEASE SEE THE BACK OF THE FIRST PAGE



DETAILED CHARGES

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ACIS

For questions regarding AT&T charges, call 1 800 222-0300.
For 900 billing questions, call 1 800 642-2708.

708 614-0032 517 1

OCT 28, 1996

Taxes

1 Federal Tax @ 3%.....	.28
2 State and Local47
Total AT&T Invoice Charges	10.07
TOTAL AT&T CURRENT CHARGES	10.07

FOR CALLING CODES PLEASE SEE THE BACK OF THE FIRST PAGE

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DETAILED CHARGES

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708 614-0032 517 1

OCT 28, 1996

Local and State Additional Charges

9-1-1 Emergency System

Billed for Local Government

State Additional Charges

.75

.04

Total Local and State Additional Charges

.79

Taxes

Federal at 3%

Illinois at 5%

1.29

2.30

TOTAL AMERITECH CURRENT CHARGES

50.41

FOR CALLING CODES PLEASE SEE THE BACK OF THE FIRST PAGE

DETAILED CHARGES

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For questions regarding HOLD BILLING SERVICES charges,
call 1 800 879-4653

ACIS

IMPORTANT INFORMATIONThis portion of your bill is provided as a service to the company
identified above. There is no connection between Ameritech and this
company.**CURRENT CHARGES****Miscellaneous Charges and Credits**This section of the bill reflects charges and/or
credits applied to your account.**No. Date Description****ALL AMERICAN TELEPHONE**

For Services on 708 614-0032

1 02-02 MO SERV FEE 2.89

Total for 708 614-0032 2.89

Total for ALL AMERICAN TELEPHONE 2.89

Total Miscellaneous Charges and Credits 2.89

Long Distance**No. Date Time Place Called Number Code Min Amount****ALL AMERICAN TELEPHONE**

1 1-14 208P MICHIGANCY IN 219 874-9617 D 9 2.52

2 1-17 915A EMMETT ID 208 365-1244 N 2 .42

3 1-17 942A EMMETT ID 208 365-6611 N 1 .21

4 1-17 1126A EMMETT ID 208 365-6611 N 29 6.07

5 1-20 1154A CARROLLTON TX 972 307-5555 D 1 .28

6 1-20 1202P LITCHFIELD IL 217 324-6381 D 3 .67

7 1-20 1205P LITCHFIELD IL 217 324-6381 D 2 .45

8 1-22 237P MICHIGANCY IN 219 874-9617 D 1 .28

9 1-22 1030P MICHIGANCY IN 219 874-9617 E 1 .25

10 1-29 1134A SPRINGFLD IL 217 782-0420 D 3 .67

11 2-06 357P EDMOND OK 405 348-0455 D 7 1.96

Total ALL AMERICAN TELEPHONE Charges 13.78

Total Long Distance Charges 13.78

Taxes

Federal at 3%41

Illinois at 7% and

Infrastructure Maintenance Fee at 0.5% 1.25

TOTAL HOLD BILLING SERVICES CURRENT CHARGES 18.33

FOR CALLING CODES PLEASE SEE THE BACK OF THE FIRST PAGE

DETAILED CHARGES

For questions regarding HOLD BILLING SERVICES charges, call 1 800 879-4653

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ACIS

IMPORTANT INFORMATION

This portion of your bill is provided as a service to the company identified above. There is no connection between Ameritech and this company.

CURRENT CHARGES

Miscellaneous Charges and Credits

This section of the bill reflects charges and/or credits applied to your account.

No. Date Description

ALL AMERICAN TELEPHONE

For Services on 708 614-0032

1 02-02	MO SERV FEE	2.89
Total for 708 614-0032		2.89
Total for ALL AMERICAN TELEPHONE		2.89

Total Miscellaneous Charges and Credits 2.89

Long Distance

No.	Date	Time	Place Called	Number	Code	Min	Amount
ALL AMERICAN TELEPHONE							
1	1-14	208P	MICHIGANCY IN	219 874-9617	D	9	2.52
2	1-17	915A	EMMETT	208 365-8611	N	2	.42
3	1-17	942A	EMMETT	208 365-8611	N	1	.21
4	1-17	1126A	EMMETT	208 365-8611	N	29	6.07
5	1-20	1154A	CARROLLTON TX	972 307-5555	D	1	.28
6	1-20	1202P	LITCHFIELD IL	217 324-6381	D	3	.67
7	1-20	1205P	LITCHFIELD IL	217 324-6381	D	2	.45
8	1-22	237P	MICHIGANCY IN	219 874-9617	D	1	.28
9	1-22	1030P	MICHIGANCY IN	219 874-9617	E	1	.25
10	1-29	1134A	SPRINGFLD IL	217 782-0420	D	3	.67
11	2-06	357P	EDMOND OK	405 348-0455	D	7	1.96
Total ALL AMERICAN TELEPHONE Charges							13.78

Total Long Distance Charges 13.78

Taxes

Federal at 3%	.41
Illinois at 7% and	
Infrastructure Maintenance Fee at 0.5%	1.25

TOTAL HOLD BILLING SERVICES CURRENT CHARGES 18.33

FOR CALLING CODES PLEASE SEE THE BACK OF THE FIRST PAGE

1-888-558-4726
1-800-388-0712
called 3/5/98
Vernon said
at 62
will call
#1's
sunday
I called
to
cancel
to day
called
again &
talked to
Jessica
2/6/02
she said
Fax bill
to her

All American Tele
P.O. Box 275

✓ ~~attn~~ Jessica ~~Hurst~~
at 6702 Hurst
TX

attn: Jessica 76053
(817) 514-8889 0275

DETAILED CHARGES

See Page 2 for Customer Service Telephone Numbers

Page 3
ACIS

CURRENT CHARGES

Monthly Service - Jun 28 thru Jul 27
 Ameritech CallPack 250 20.00
 Value Plus 26.58
 Non-Published Service 1.35
 Mandatory Charge per FCC Order 3.50
Total Monthly Service Charges 51.43

Local Calls
 Ameritech CallPack 250
 501 Call(s) were placed this month *over 500 calls*
 250 Call(s) were allowed *Doubled*
 251 Call(s) billed at \$.09 each 22.58

Information Charges
 4 Call(s) placed to 1+555-1212
 4 Call(s) billed at \$.30 each 1.20

Other Charges and Credits

This section of the bill reflects charges or credits resulting from recent account activity.

No.	Description	Qty.	Monthly Charges
Services Changed on Jun 9, 1998			
Charges for Services Added			
(Monthly Charges are Prorated from Jun 10, 1998 to your Billing Date, Jun 28, 1998)			
1	Value Plus	1	26.58
			15.95
Credits for Services Removed			
(Monthly Charges are Prorated from Jun 10, 1998 to your Billing Date, Jun 28, 1998)			
2	Line-Backer	1	2.99
			1.79CR
3	Line Charge	1	9.08
			5.45CR
4	Caller ID Value Package	1	14.25
			8.55CR
Total Other Charges and Credits16

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Repair inquiries, call 1 888 611-4466

IMPORTANT INFORMATION

REMINDER: FUNDING FOR ILLINOIS TELECOMMUNICATIONS ACCESS CORP.
Eight cents per line of your monthly service charge provides telecommunications programs for persons who are deaf or hard-of-hearing, and those who have voice disabilities. The programs are required by state and federal law, and are administered by the Illinois Telecommunications Access Corp. on behalf of all local telephone companies in Illinois.

CALLER ID USERS CAN SCREEN OUT UNWANTED CALLS WITH PRIVACY MANAGER
Ameritech will begin offering our new Privacy Manager with SalesScreener to Caller ID users, on a phased-in basis, starting July 14, 1998. This service protects your privacy by requiring callers to announce their name on calls marked "private", "out-of-area" or "unavailable" on your Caller ID display. You then can choose to answer or ignore the call. The SalesScreener feature lets you send a pre-recorded message to telemarketers informing them that you do not buy from telemarketers and legally requesting that your name be removed from their calling list. With Privacy Manager, you can protect your privacy at home by keeping telemarketers and unwanted calls from disturbing you. Privacy Manager with SalesScreener is just \$3.95 per month, plus the monthly rate for Caller ID with Name. Order before August 13, 1998 and receive free installation. To subscribe or for more information, call us at 1-800-244-4444. Some restrictions apply. Not available in all areas.

YOU COULD PAY MORE WHEN DIALING 10-10321
Using sticker codes like 10-10321, customers select on a call by call basis by dialing 1+0+five digit access code+area code+phone number to use a carrier other than Ameritech. Before using sticker codes, read the fine print. Some sticker codes add a monthly service charge to your bill or require that the call be at least 20 minutes long to get any savings. With Ameritech, you pay as little as \$.10 a call for calls in your local area no matter how long you talk. Call us at 1-800-244-4444 and we will be glad to recommend a calling plan that works for you.

DETAIL OF PAYMENTS AND ADJUSTMENTS

No.	Date	Description	Adjustments	Payments
1	5-29	Payment		81.24
2	6-30	Late Payment Charge	.38CR	
Totals			0.38CR	81.24

FOR CALLING CODES PLEASE SEE THE BACK OF THE FIRST PAGE



708 614-0032 517 1

JUL 28, 1998

DETAILED CHARGESPage 4*
ACB

See Page 2 for Customer Service Telephone Numbers

Miscellaneous Charges and Credits - continued

No.	Date	Description	
1	07-17	CUTOFF	.05CR
Total Miscellaneous Charges and Credits			.05CR

Local Toll Calls

No.	Date	Time	Place Called	Number	Code	Min	Amount
Calls Charged to 708 614-0032							
1	7-17	138P	ORLAND	IL 708 349-6000	ES	1	1.05
Total Calls Charged to 708 614-0032							1.05
Total Local Toll Call Charges							1.05

Local and State Additional Charges

9-1-1 Emergency System	
Billed for Local Government	.75
State Additional Charges	.07
Equal Access Recovery Charge	.10
State Infrastructure Maintenance Fee	.37
Municipal Infrastructure Maintenance Fee	.75
Total Local and State Additional Charges	2.04

Taxes

Federal at 3%	2.25
Illinois at 7%	5.24
TOTAL AMERITECH CURRENT CHARGES	84.33

over →

FOR CALLING CODES PLEASE SEE THE BACK

10/21/98

Talked to Investigator Sabino, he said that I can't have an investigator after all the harassment from ~~the~~ + phone calls? The telephone company had suggested that what I were to do. Unfortunately he ~~said~~ Sabino was uncooperative.

Then they let me talk to ^{an} Officer Pretto⁴ about filing a complaint. She had given me a # complaint & told me that an investigation will follow as well.

↑ Detach and mail top section with your check payable to Ameritech. Write account number on check.
PLEASE ALLOW FIVE DAYS WHEN PAYING BY MAIL OR AT AN AUTHORIZED AGENCY.
Mail payments to: Ameritech, P.O. Box 4520, Carol Stream, IL 60197-4520

708 614-0032 517 1

CONSUMER SERVICES BILLING SUMMARY

AUG 28, 1998

Previous Bill	Payments Thank You	Adjustments	Balance	Current Charges	Total Amount Due
152.15	220.53	0.00	68.38CR	77.27	8.89

CHRISTEL VAN DYKE

18206 66TH AV

TINLEY PARK, IL 60477-4160

SUMMARY OF CURRENT CHARGES


AMERITECH

For Detailed Charges - See Page 2

Monthly Service	50.93
Local Calls	15.57
Information Charges	1.95
Local and State Additional Charges	1.96
Taxes (Fed 2.06)(Ill 4.80)	6.86

TOTAL CURRENT CHARGES

77.27

 Ameritech

213
SEP 18 1998
FIRST EVERETT

↑ Detach and mail top section with your check payable to Ameritech. Write account number on check. ↑
PLEASE ALLOW FIVE DAYS WHEN PAYING BY MAIL OR AT AN AUTHORIZED AGENCY.
Mail payments to: Ameritech, P.O. Box 4520, Carol Stream, IL 60197-4520

708 614-0032 517 1

CONSUMER SERVICES

BILLING SUMMARY

OCT 28, 1998

Previous Bill	Payments	Adjustments	Past Due Amount	Current Charges	Total Amount Due
92.79	0.00	1.27	94.06*	78.26	172.32

Please Pay Immediately

SUMMARY OF CURRENT CHARGES

AMERITECH

For Detailed Charges - See Page 2

Monthly Service	46.72
Local Calls	12.87
Information Charges	2.85
Other Charges and Credits	2.49CR
Local and State Additional Charges	1.93
Taxes (Fed 1.63)(Ill 4.21)	5.84
AMERITECH CURRENT CHARGES	67.72

MCI TELECOMMUNICATIONS

For Detailed Charges - See Page 5

Long Distance	9.45
Local and State Additional Charges15
Taxes (Fed .28)(Ill .66)94
MCI TELECOMMUNICATIONS CURRENT CHARGES	10.54

TOTAL CURRENT CHARGES

78.26

Ameritech

FOR AMERITECH CUSTOMERS

Your local telephone services are being provided by Illinois Bell, Indiana Bell, Michigan Bell, Ohio Bell or Wisconsin Bell.

ILLINOIS BELL, INDIANA BELL, MICHIGAN BELL, OHIO BELL, AND WISCONSIN BELL ARE AMERITECH.

AMERITECH KEY FOR CALLING CODES:

B Collect	L Late Night	S Station to Station
C Calling Card	M Multiple Rate Period	T Time-out-Overseas
D Day	N Night/Weekend	2 Conference
E Evening	O Operator Completed	3 Emergency-Overseas
F Call Forwarding	(Dial Rates Apply)	3 Three Way
H Third Number	P Person to Person	
I Special In-States	R Standard-Overseas	

A inquiry or complaint about any page of this bill as rendered or about service provided should be directed to the phone numbers on the related pages.

FOR AMERITECH CUSTOMERS

Additional charges on your bill may contain charges for services provided by other companies. Please make payment by the due date to avoid late payment charges. The TOTAL AMOUNT DUE is shown on the bill. If you are unable to pay the bill by the due date, a 10% LATE PAYMENT CHARGE will be added to the amount due. Please pay your bill by the due date to avoid late payment charges. The TOTAL AMOUNT DUE is shown on the bill. If you are unable to pay the bill by the due date, a 10% LATE PAYMENT CHARGE will be added to the amount due.

NOV 5 1998

NOV 5 - 1998

FOR MICHIGAN CUSTOMERS

Michigan Bell's services and facilities are provided by and for the use of Michigan Bell.

Michigan Bell is regulated by the Michigan Public Service Commission, Lansing, Michigan.

The Michigan Public Service Commission is the state agency responsible for the regulation of Michigan Bell's Local Exchange Service and its Long Distance Service. It is the state agency responsible for the regulation of Michigan Bell's Local Exchange Service and its Long Distance Service.



708 614-0032 517

DEC 28, 1998

DETAILED CHARGES

To contact your Ameritech Service Rep., call 1-800-244-4444
To request bill balance, payment arrangements, or duplicate
bill copy, call our automated Billing Service on 1-800-873-5601
Repair Inquiries, call 1-888-611-4466

Page 2

IMPORTANT INFORMATION

Our records show that you have selected AMERITECH as your presubscribed carrier for all of your IntraLATA long distance service.
Our records show that you have selected AT&T as your presubscribed carrier for all of your InterLATA long distance service.

SETTLEMENT REMINDER

As a current LINE-BACKER/Wire Maintenance (IWMS) subscriber class member, you may use Automatic Callback, 3-Way Calling, or Repeat Dialing once free during the "Monthly Service" cycle listed below in "Current Charges". If you do, a \$.75 Inside Wire Maintenance Svc Pay Per Use Credit will be on your next bill. This offer doesn't apply to any service you block or subscribe to.

DETAIL OF PAYMENTS AND ADJUSTMENTS

No.	Date	Description	Adjustments	Payments
1	12-30	Late Payment Charge	1.36	0.00
Totals			1.36	0.00

CURRENT CHARGES**Monthly Service - Dec 28 thru Jan 27**

Ameritech CallPack 250	20.00
Call Waiting	12.50
Caller Identification	6.00
Caller ID Discount	1.00CR
Non-Published Service	1.35
Line Charge	9.08
Ameritech Call Control	7.95
Calling Name Display	1.50
Premises Wire Maintenance Plans	3.79
Federal Access Charge	3.50

Total Monthly Service Charges **54.67**

Local Calls

Ameritech CallPack 250
253 Call(s) were placed this month
250 Call(s) were allowed
3 Call(s) billed at \$.09 each **.27**

FOR CALLING CODES PLEASE SEE THE BACK OF THE FIRST PAGE

DETAILED CHARGE

Page 3^a
ACIS

See Page 2 for Customer Service Telephone Numbers

Information Charges

1 Call(s) billed to 1-555-1212
1 Call(s) billed at \$.55 each55

Other Charges and Credits

This section of the bill reflects charges or credits resulting from recent account activity.

1 Inside Wire Mtce Svc Settlement42CR

Total Other Charges and Credits42CR

Local and State Additional Charges

9-1-1 Emergency System
Billed for Local Government75
State Additional Charges05
Equal Access Recovery Charge29
State Infrastructure Maintenance Fee28
Municipal Infrastructure Maintenance Fee56

Total Local and State Additional Charges 1.93

Taxes

Federal at 3% 1.56
Illinois at 7% 3.90

TOTAL Ameritech Local Service CURRENT CHARGES 62.46



7708061400032517423600010032000000088800000099560000010092

Please include your 14-digit
account number on your check
and/or any correspondence ACIS



AMERITECH
P.O. BOX 4520
CAROL STREAM, IL 60197-4520

Account Number
708 614-0032 517 1

NOV 28, 1998



AV 01 017206 45096B 66 A**5DGT
CHRISTEL VAN DYKE
18206 66TH AV
TINLEY PARK, IL 60477-4160

9956

AMOUNT
IF PAID AFTER
DEC 23, 1998... **100.92**

AMOUNT
IF PAID ON OR BEFORE
DEC 23, 1998... **99.56**

↑ Detach and mail top section with your check payable to Ameritech. Write account number on check.
PLEASE ALLOW FIVE DAYS WHEN PAYING BY MAIL OR AT AN AUTHORIZED AGENCY.
Mail payments to: Ameritech, P.O. Box 4520, Carol Stream, IL 60197-4520

708 614-0032 517 1

CONSUMER SERVICES BILLING SUMMARY

NOV 28, 1998

Previous Bill	Payments Thank You	Adjustments	Balance	Current Charges	Total Amount Due
172.32	172.32	8.88CR	8.88CR	108.44	99.56

CHRISTEL VAN DYKE

18206 66TH AV

TINLEY PARK, IL 60477-4160

SUMMARY OF CURRENT CHARGES

Ameritech Local Service

For Detailed Charges - See Page 3

Monthly Service	54.67
Local Calls	18.76
Information Charges	1.75
Other Charges and Credits	14.64
Local Toll Calls	1.05
Local and State Additional Charges	2.34
Taxes (Fed 2.29)(Ill 6.40)	8.69
Ameritech Local Service CURRENT CHARGES	101.90

1-800-244-4444
Supervisor - 12/5/98 - No answer
Called again asked to speak to supervisor
they want to form.
1:55 PM
Ameritech 1

To contact your Ameritech Service Rep., call 1-800-244-4444
To request bill balance, payment arrangements, or duplicate
bill copy, call our automated Billing Service on 1-800-873-5501
Repair Inquiries, call 1-888-611-4466

SUMMARY OF CURRENT CHARGES - continued

MCI Telecommunications	
For Detailed Charges - See Page 6	
Long Distance	5.85
Local and State Additional Charges10
Taxes (Fed .18)(Ill .41)59
MCI Telecommunications CURRENT CHARGES	6.54
<hr/>	
TOTAL CURRENT CHARGES	108.44

FOR CALLING CODES PLEASE SEE THE BACK OF THE FIRST PAGE

DETAILED CHARGES

See Page 2 for Customer Service Telephone Numbers

Page 3

ACIS

IMPORTANT INFORMATION

Our records show that you have selected AMERITECH as your presubscribed carrier for all of your IntraLATA long distance service. Our records show that you have selected AT&T as your presubscribed carrier for all of your InterLATA long distance service.

REMINDER ABOUT CLASS ACTION SETTLEMENT: If you presently subscribe to LINE-BACKER, you may use Automatic Callback, Repeat Dialing, or 3-Way Calling once at no charge during the MONTHLY SERVICE bill cycle listed below under CURRENT CHARGES. If you use one of these services, a \$.75 credit will appear as "Inside Wire Maintenance Service Pay Per Use Credit" on your next bill. This offer does not apply to any Pay Per Use service you already subscribe to on a monthly basis or have blocked.

DETAIL OF PAYMENTS AND ADJUSTMENTS

No.	Date	Description	Adjustments	Payments
1	11-05	Payment		94.06
2	11-24	Payment		78.26
3	11-30	Monthly Service		
		Totals	8.88CR	172.32

CURRENT CHARGES

Monthly Service - Nov 28 thru Dec 27	
Ameritech CallPack 250	20.00
Call Waiting	2.50
Caller Identification	6.00
Caller ID Discount	1.00CR
Non-Published Service	1.35
Line Charge	9.08
Ameritech Call Control	7.95
Calling Name Display	1.50
Premises Wire Maintenance Plans	3.79
Mandatory Charge per FCC Order	3.50
Total Monthly Service Charges	54.67

Local Calls

Call Trace

1 Call Trace activation(s)

billed at \$4.00 each

all I asked for
Mrs Simmons - Dead End street
he gave me 1-800-524-0795
secretary he needs

FOR CALLING CODES PLEASE SEE THE BACK OF THE FIRST PAGE

7708061400032517411450010032000000174300000094360000009543



AMERITECH
P.O. BOX 4520
CAROL STREAM, IL 60197-4520

ACIS

Account Number
708 614-0032 517 1

APR 28, 1999



9436

CHRISTEL VAN DYKE
18206 66TH AV
TINLEY PARK, IL 60477-4160

AMOUNT
IF PAID AFTER
MAY 24, 1999... **95.43**

AMOUNT
IF PAID ON OR BEFORE
MAY 24, 1999... **94.36**

PAST DUE CHARGES - \$17.43 - PLEASE PAY IMMEDIATELY

↑ Detach and mail top section with your check payable to Ameritech. Write account number on check.

PLEASE ALLOW FIVE DAYS WHEN PAYING BY MAIL OR AT AN AUTHORIZED AGENCY.

Mail payments to: Ameritech, P.O. Box 4520, Carol Stream, IL 60197-4520

708 614-0032 517 1

CONSUMER SERVICES

BILLING SUMMARY

APR 28, 1999

Previous Bill	Payments Thank You	Adjustments	Past Due Amount	Current Charges	Total Amount Due
143.43	126.00	0.00	17.43*	76.93	94.36

* Please Pay Immediately

SUMMARY OF CURRENT CHARGES

Ameritech Local Service

For Detailed Charges - See Page 2

Monthly Service	55.26
Local Calls	4.32
Information Charges30
Other Charges and Credits	4.86
Local, State and Federal Charges	1.47
Taxes (Fed 1.83)(Ill 4.54)	6.37
Ameritech Local Service CURRENT CHARGES	72.58

MCI WorldCom

For Detailed Charges - See Page 5

Long Distance	3.90
Local, State and Federal Charges06
Taxes (Fed .12)(Ill .27)39
MCI WorldCom CURRENT CHARGES	4.35

TOTAL CURRENT CHARGES

76.93





708 614-0032 517 1

APR 28, 1999

DETAILED CHARGESPage 2
ACIS

To contact your Ameritech Service Rep., call 1-800-244-4444
To request bill balance, payment arrangements, or duplicate
bill copy, call our automated Billing Service on 1-800-873-5501
Repair Inquiries, call 1-888-611-4466

IMPORTANT INFORMATION

Our records show that you have selected AMERITECH as your
presubscribed carrier for all of your IntraLATA long distance service.

Our records indicate that your primary interLATA long distance company
has changed. Please contact us immediately if this does not agree with
your records.

RATE CHANGE

We want you to know about a rate change that could affect your
bill. Starting May 8, 1999, the charge for changing your long dis-
tance or local toll carrier for multiple lines on the same account will
be \$5.00 per line. Until this increase takes effect, the rate is \$5.00
for the first line and \$1.70 for each additional line changed in one
request. For more info, please call your Ameritech representative.

SETTLEMENT REMINDER

As a current LINE-BACKER/Wire Maintenance (IWMS) subscriber
class member, you may use Automatic Callback, 3-Way Calling, or
Repeat Dialing once free during the "Monthly Service" cycle listed
below in "Current Charges". If you do, a \$.75 Inside Wire Mainte-
nance Svc Pay Per Use Credit will be on your next bill. This offer
doesn't apply to any service you block or subscribe to monthly.

CALL BEFORE YOU DIG

Each year thousands of buried cable utilities are damaged, causing
service outages and expensive repairs. Help us protect buried
utilities by calling your state ONE-CALL-CENTER - "It's The Law".
We will mark the location of our facilities at NO CHARGE. Simply
call one of the following numbers before you dig:
Illinois: 1-800-892-0123; Chicago - 1-312-744-7000.

TICKETS NOW ON SALE

Discounted tickets are now available for the Ameritech Senior
Open golf tournament being held July 12-18 at Kemper Lakes Golf
Club, Long Grove, IL. Enjoy a great day at the links and see golf
legends including defending champ Hale Irwin. To purchase tickets
or for tournament information call 1-800-SENIOR-1.

DETAIL OF PAYMENTS AND ADJUSTMENTS

No.	Date	Description	Adjustments	Payments
1	4-06	Payment		86.00
2	4-19	Payment		40.00
Totals			0.00	126.00



708 614-0032 517 1

APR 28, 1999

DETAILED CHARGESPage 3
ACIS

See Page 2 for Customer Service Telephone Numbers

CURRENT CHARGES**Monthly Service - Apr 28 thru May 27**

Ameritech CallPack 250.....	20.00
Call Waiting.....	2.50
Caller Identification.....	6.00
Caller ID Discount.....	1.00CR
Non-Published Service.....	1.35
Line Charge.....	9.08
Ameritech Call Control.....	7.95
Calling Name Display.....	1.50
Premises Wire Maintenance Plans	3.79
Federal Access Charge	3.50
Primary No PIC Federal Chrg.....	.53
Primary No PIC State Chrg.....	.06
Total Monthly Service Charges	55.26

Local Calls

Ameritech CallPack 250	
298 Call(s) were placed this month	
250 Call(s) were allowed	
48 Call(s) billed at \$.09 each	4.32

Information Charges

1 Call(s) placed to NameFinder Plus	
billed at \$.30 each30

Other Charges and Credits

This section of the bill reflects charges or credits resulting from recent account activity.

1 Inside Wire Mtce Svc Settlement42CR
---	-------

No.	Description	Qty.	Monthly Charges
	Services Changed on Apr 13, 1999		
	Charges for Services Added		
	(Monthly Charges are Prorated from		
	Apr 14, 1999 to your Billing Date, Apr 28, 1999)		
2	Primary No PIC Federal Chrg	1	.53
3	Primary No PIC State Chrg	1	.06

One Time Charges

4 Charge to change	
Long Distance Carrier	5.00

Total Other Charges and Credits	4.86
--	-------------



708 614-0032 517 1

APR 28, 1999

DETAILED CHARGES

Page 4

ACIS

See Page 2 for Customer Service Telephone Numbers

Local, State and Federal Charges

9-1-1 Emergency System	
Billed for Local Government75
State Additional Charges05
Equal Access Recovery Charge08
Number Portability Surcharge.....	.41
Infrastructure Maintenance Credit.....	.79CR
State Infrastructure Maintenance Fee.32
Municipal Infrastructure Maintenance Fee.65

Total Local, State and Federal Charges 1.47

Taxes

Federal at 3%	1.83
Illinois at 7%	4.54

TOTAL Ameritech Local Service CURRENT CHARGES 72.58

DETAILED CHARGES

Page

5*

AGIS

To question your bill, call 1-800-244-4444.

For other MCI WorldCom Long Distance services call 1-800-444-3333.

IMPORTANT INFORMATION

This portion of your bill is provided as a service to the company identified above. There is no connection between Ameritech and this company.

CURRENT CHARGES**Long Distance**

No.	Date	Time	Place Called	Number	Code	Min	Amount
1	3-24	229P	TINLEYPARK IL	708 614-0032	DB	1	1.95
			FROM TINLEYPARK IL	708 614-1481			
2	4-14	231P	TINLEYPARK IL	708 614-0032	DB	1	1.95
			FROM TINLEYPARK IL	708 614-8513			

Total Long Distance Charges **3.90**

Local, State and Federal Charges

State Infrastructure Maintenance Fee.02
Municipal Infrastructure Maintenance Fee.04

Total Local, State and Federal Charges **.06**

Taxes

Federal at 3%12
Illinois at 7%27

TOTAL MCI WorldCom CURRENT CHARGES **4.35**



708 614-0032 517 1

APR 28, 1999

DETAILED CHARGES

Page 2

ACIS

To contact your Ameritech Service Rep., call 1-800-244-4444
To request bill balance, payment arrangements, or duplicate
bill copy, call our automated Billing Service on 1-800-873-8501
Repair inquiries, call 1-888-611-4466

IMPORTANT INFORMATION

Our records show that you have selected AMERITECH as your presubscribed carrier for all of your IntraLATA long distance service.

Our records indicate that your primary InterLATA long distance company has changed. Please contact us immediately if this does not agree with your records.

RATE CHANGE

We want you to know about a rate change that could affect your bill. Starting May 8, 1999, the charge for changing your long distance or local toll carrier for multiple lines on the same account will be \$5.00 per line. Until this increase takes effect, the rate is \$5.00 for the first line and \$1.70 for each additional line changed in one request. For more info, please call your Ameritech representative.

SETTLEMENT REMINDER

As a current LINE-BACKER/Wire Maintenance (IWMS) subscriber class member, you may use Automatic Callback, 3-Way Calling, or Repeat Dialing once free during the "Monthly Service" cycle listed below in "Current Charges". If you do, a \$.75 Inside Wire Maintenance Svc Pay Per Use Credit will be on your next bill. This offer doesn't apply to any service you block or subscribe to monthly.

CALL BEFORE YOU DIG

Each year thousands of buried cable utilities are damaged, causing service outages and expensive repairs. Help us protect buried utilities by calling your state ONE-CALL-CENTER - "It's The Law". We will mark the location of our facilities at NO CHARGE. Simply call one of the following numbers before you dig:
Illinois: 1-800-892-0123; Chicago - 1-312-744-7000.

TICKETS NOW ON SALE

Discounted tickets are now available for the Ameritech Senior Open golf tournament being held July 12-18 at Kemper Lakes Golf Club, Long Grove, IL. Enjoy a great day at the links and see golf legends including defending champ Hale Irwin. To purchase tickets or for tournament information call 1-800-SENIOR-1.

DETAIL OF PAYMENTS AND ADJUSTMENTS

No.	Date	Description	Adjustments	Payments
1	4-06	Payment		86.00
2	4-19	Payment		40.00
Totals			0.00	126.00

FOR CALLING CODES PLEASE SEE THE BACK OF THE FIRST PAGE



708 614-0032 517 1

APR 28, 1999

DETAILED CHARGES

See Page 2 for Customer Service Telephone Numbers

Page 3
ACIS**CURRENT CHARGES****Monthly Service - Apr 28 thru May 27**

Ameritech CallPack 250.....	20.00
Call Waiting.....	2.50
Caller Identification.....	6.00
Caller ID Discount.....	1.00CR
Non-Published Service.....	1.35
Line Charge.....	9.08
Ameritech Call Control.....	7.95
Calling Name Display.....	1.50
Premises Wire Maintenance Plans	3.79
Federal Access Charge	3.50
Primary No PIC Federal Chrg.....	.53
Primary No PIC State Chrg.....	.06
Total Monthly Service Charges	55.26

Local Calls

Ameritech CallPack 250	
298 Call(s) were placed this month	
250 Call(s) were allowed	
48 Call(s) billed at \$.08 each	4.32

Information Charges

1 Call(s) placed to NameFinder Plus	
billed at \$.30 each30

Other Charges and Credits

This section of the bill reflects charges or credits resulting from recent account activity.

1 Inside Wire Mtce Svc Settlement42CR
No.	Description	Qty.	Monthly Charges
	Services Changed on Apr 13, 1999		
	Charges for Services Added		
	(Monthly Charges are Prorated from		
	Apr 14, 1999 to your Billing Date, Apr 28, 1999)		
2	Primary No PIC Federal Chrg	1	.53
3	Primary No PIC State Chrg	1	.06
	One Time Charges		
4	Charge to change		
	Long Distance Carrier		5.00
Total Other Charges and Credits			4.86

FOR CALLING CODES PLEASE SEE THE BACK OF THE FIRST PAGE

CHRISTEL VAN DYKE
18206 66TH AV
TINLEY PARK, IL 60477-4160

Page 1 of 3
Account Number 708 614-0032 517 1
Billing Date May 28, 1999

Web Site www.ameritech.com

Apr 29 - May 28, 1999

Bill-At-A-Glance

Previous Bill	94.36
Payment	.00
Adjustments	1.07
Amount Past Due	95.43
Current Charges	64.11
Total Amount Due	\$159.54
Amount Due in Full By	Jun 23, 1999

Billing Summary

Questions? Call:	
Ameritech Local Service 1-800-244-4444	61.93
MCI WorldCom 1-800-244-4444	2.18
Total of Current Charges	64.11

News You Can Use - Summary

• LOCAL TOLL INFO	• LONG DISTANCE INFO
• SETTLEMENT REMINDER	• PRICE REFUND
• RATE CHANGE	• TICKETS NOW ON SALE

See "News You Can Use" for additional information.

Repair Service: 1-888-611-4466

Automated Billing Service: 1-800-873-6501

Return bottom portion with your check in the enclosed envelope.

Ameritech Values

• Ameritech Local Service Savings 1.00

Savings details are reflected within your bill.

Detail of Payments and Adjustments

Item	No.	Date	Description	Adjustments	Payments
1	5-30		Late Payment Charge	1.07	
Totals				1.07	.00

Ameritech Local Service

Monthly Service - May 28 thru Jun 27

Caller ID Discount	1.00CR
Non-Published Service	1.35
Ameritech Call Control	7.95
Call Waiting	2.50
Line Charge	9.08
Caller Identification	6.00
Calling Name Display	1.50
Ameritech CallPack 250	20.00
LINE-BACKER®	3.79
Primary No PIC Federal Chrg	.53
Primary No PIC State Chrg	.06
Federal Access Charge	3.50
Total Monthly Service	55.26

Local Calls

Ameritech CallPack 250

257 Call(s) were placed this month

250 Call(s) were allowed

7 Call(s) billed at \$.05 each

.63

Other Charges and Credits

This section of your bill reflects charges and credits resulting from account activity.

1 Inside Wire Mtce Svc Settlement	.42CR
2 Credit for reduced operator service charges. For more information see News You Can Use.	.40CR
Total Other Charges and Credits	.82CR

7708061400032517431750010032000000943600000159540000016150



AMERITECH
P.O. BOX 4520
CAROL STREAM, IL 60197-4520

Account Number
708 614-0032 517 1

May 28, 1999

CHRISTEL VAN DYKE
18206 66TH AV
TINLEY PARK, IL 60477-4160

Past Due Charges - \$95.43 - Please Pay Immediately

Amount if Paid
AFTER Jun 23, 1999 **\$161.50**

Amount if Paid ON or
BEFORE Jun 23, 1999

\$159.54



CHRISTEL VAN DYKE
18206 68TH AV
TINLEY PARK, IL 60477-4163

Page 2 of 3
Account Number 708 614-0032 517 1
Billing Date May 28, 1999

Ameritech Local Service

Local Toll

No.	Date	Time	Place Called	Number	Code	Min
1	5-18	750P	CROWPOINT IN	218 620-0400	E	1 .13

Key for Calling Codes:
E Evening

Local, State and Federal Charges

9-1-1 Emergency System	
Billed for Local Government	.75
Municipal Infrastructure Maintenance Fee	.55
State Infrastructure Maintenance Fee	.28
Equal Access Recovery Charge	.06
State Additional Charges	.05
Number Portability Surcharge	.41
Infrastructure Maintenance Credit	.79CR
Total Local, State and Federal Charges	1.31

Taxes

Federal at 3%	1.55
Illinois at 7%	3.87
Total Taxes	5.42

Total Ameritech Local Service Charges 61.93

News You Can Use

LOCAL TOLL INFO

Our records show that you have AMERITECH as your carrier for local toll service.

LONG DISTANCE INFO

Our records indicate that you have chosen not to have a long distance company.

SETTLEMENT REMINDER

As a current UNE-BACKER/Wire Maintenance (TWMS) subscriber class member, you may use Automatic Callback, 3-Way Calling, or Repeat Dialing once free during the "Monthly Service" cycle listed in "Ameritech Local Service". If you do, a \$.75 Inside Wire Maintenance Svc Pay Per Use Credit will be on your next bill. This offer doesn't apply to any service you block or subscribe to monthly.

PRICE REFUND

A recent Illinois Commerce Commission ruling reduced charges for the following types of calls: Person-to-Person, Collect, calls billed to a third number and requests to verify or interrupt a busy line. Your bill includes a \$.40 credit resulting from this rate reduction.

RATE CHANGE

We know every charge on your phone bill is important to you so we wanted to make sure you know that the rate for your Ameritech Privacy Manager service will increase from \$3.95 to \$4.95 starting July 1, 1999. Ameritech Privacy Manager stops unidentified calls and most telemarketing calls before your phone even rings.

TICKETS NOW ON SALE

Looking for the perfect Father's Day gift? Treat him to the Ameritech Senior Open golf tournament on July 12-18 at Kemper Lakes Golf Club, Long Grove, IL. Enjoy a great day at the links and see golf legends like defending champ Hale Irwin. Call 1-800-SENIOR-1 for ticket and tournament information.

TINLEY PARK, IL 60477-4180
18206 68TH AV
CHRISTEL VAN DYKE

Next Foot Line

|||||



CHRISTEL VAN DYKE
18205 56TH AV
TINLEY PARK, IL 60477-4160

Page 3 of 3
Account Number 708 614-0032 517 1
Billing Date May 28, 1999
Questions? 1-800-244-4444

Important Information

This portion of your bill is provided as a service to the company identified above. There is no connection between Ameritech and this company. Please review all charges appearing within this section. Any questions or concerns regarding charges for this company should be referred immediately to the number shown above. As a service to our customers, Ameritech prints the billing information and collects payments for the company listed above.

Current Charges

Long Distance

No.	Date	Time	Place Called	Number	Code	Min	
Revised Calls							
1	5-07	220P	TINLEY PARK IL	708 614-0032	DB	1	1.86
			FROM TINLEY PARK IL	708 532-9886			

Key for Calling Codes:

B Collect D Day

Local, State and Federal Charges

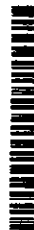
Municipal Infrastructure Maintenance Fee	.02
State Infrastructure Maintenance Fee	.01
Total Local, State and Federal Charges	.03

Taxes

Federal at 3%	.06
Illinois at 7%	.14
Total Taxes	.20

Total MCI WorldCom Charges	2.10
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For other MCI WorldCom Long Distance services call 1-800-444-3333.



Important Information

This portion of your bill is provided as a service to the company identified above. There is no connection between Ameritech and this company. Please review all charges appearing within this section. Any questions or concerns regarding charges for this company should be referred immediately to the number shown above. As a service to our customers, Ameritech prints the billing information and collects payments for the company listed above.

Current Charges

Long Distance

No.	Date	Time	Place Called	Number	Code	Min	
Itemized Calls							
1	5-07	229P	TINLEYPARK IL	708 614-0032	DB	1	1.95
			FROM TINLEYPARK IL 708 532-9886				

Key for Calling Codes:

B Collect D Day

Local, State and Federal Charges

Municipal Infrastructure Maintenance Fee	.02
State Infrastructure Maintenance Fee	.01
Total Local, State and Federal Charges	.03

Taxes

Federal at 3%	.06
Illinois at 7%	.14
Total Taxes	.20

Total MCI WorldCom Charges **2.18**

Protected
Mrs. Pines (Kegon)
5/1/99
9:35 am I tried
3 times 555-1212
they transfer me then
I get disconnected
all 3 times!

On 2/21/2000
Jon Kelsey
1-800-592-5385
he will not send out
no one.



CHRISTEL VAN DYKE
18206 66TH AV
TINLEY PARK, IL 60477-4163

Page 1 of 2
Account Number 708 614-0032 517 1
Billing Date Jun 28, 1999

Web Site www.ameritech.com

May 29 - Jun 28, 1999

Bill-At-A-Glance

Previous Bill	159.64
Payment	60.00CR
Adjustments	1.03
Amount Past Due	100.67
Current Charges	69.68
Total Amount Due	\$170.25
Amount Due in Full By	Jul 23, 1999

Ameritech Values

• Ameritech Local Service Savings 1.00
Savings details are reflected within your bill.

Detail of Payments and Adjustments

No.	Date	Description	Adjustments	Payments
1	6-01	Payment		60.00
2	6-29	Late Payment Charge	1.03	
Totals			1.03	60.00

Billing Summary

Questions? Call:

Ameritech Local Service 89.68
1-800-244-4444
Total of Current Charges 69.68

Ameritech Local Service

Monthly Service - Jun 28 thru Jul 27

Caller ID Discount	1.00CR
Non-Published Service	1.35
Ameritech Call Control	7.95
Call Waiting	2.50
Line Charge	9.08
Caller Identification	6.00
Calling Name Display	1.50
Ameritech CallPack 250	20.00
LINE-BACKER®	3.79
Primary No PIC Federal Chrg	.53
Primary No PIC State Chrg	.06
Federal Access Charge	3.50
Total Monthly Service	56.26

Local Calls

Ameritech CallPack 250

316 Call(s) were placed this month
250 Call(s) were allowed
66 Call(s) billed at \$.09 each 5.94

Information Charges

1 Call(s) placed to 1-855-1212	
1 Call(s) billed at \$.75 each	.75
2 Call(s) placed to NameFinder Plus	
billed at \$.30 each	.60
Total Information Charges	1.35

Other Charges and Credits

This section of your bill reflects charges and credits resulting from account activity.

1 Inside Wire Mtna Svc Settlement .42CR

News You Can Use - Summary

• LOCAL TOLL INFO • LONG DISTANCE INFO
• SETTLEMENT REMINDER
See "News You Can Use" for additional information.

Repair Service: 1-888-611-4466

Automated Billing/Payment Arrangements: 1-800-873-5501

Return bottom portion with your check in the enclosed envelope.

Payment Pending

7708061400032517492070010032000000995400000170250000017226



AMERITECH
P.O. BOX 4520
CAROL STREAM, IL 60197-4520

Account Number
708 614-0032 517 1

Jun 28, 1999

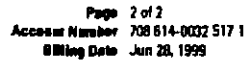
CHRISTEL VAN DYKE
18206 66TH AV
TINLEY PARK, IL 60477-4160

Past Due Charges - \$100.67 - Please Pay Immediately

Amount if Paid
AFTER Jul 23, 1999 **\$172.26**

Amount if Paid ON or
BEFORE Jul 23, 1999

\$170.25



CHRISTEL VAN DYKE
18206 66TH AV
TINLEY PARK, IL 60477-4160



CHRISTEL VAN DYKE
18208 66TH AV
TINLEY PARK, IL 60477-4163

Page 1 of 3
Account Number 708 814-0032 5171
Billing Date Jul 28, 1999

Web Site: www.ameritech.com

Jun 29 - Jul 28, 1999

Bill At-A-Glance

Previous Bill	170.25
Payment - Thank You!	170.25CR
Adjustments	.00
Balance	.00
Current Charges	81.02
Total Amount Due	\$81.02
Amount Due in Full By	Aug 22, 1998

Billing Summary

Questions? Call:

Ameritech Local Service 1-800-244-4444	78.83
MCI WorldCom 1-800-244-4444	2.19
Total of Current Charges	81.02

News You Can Use - Summary

- LOCAL TOLL INFO
- LONG DISTANCE INFO
- REQUIRED PROGRAMS
- LOWER USAGE RATES

See "News You Can Use" for additional information.

Repair Service: 1-888-611-4466

Automated Billing/Payment Arrangements: 1-800-873-5501

Return bottom portion with your check in the enclosed envelope.

Patient Pending

Detail of Payments and Adjustments

No.	Date	Description	Adjustments	Payments
1	7-07	Payment		100.00
2	7-24	Payment		70.25
Totals			.00	170.25

Ameritech Local Service

Monthly Service - Jul 28 thru Aug 27

Non-Published Service	1.20
Ameritech Call Control	7.95
Call Waiting	2.25
Line Charge	9.08
Caller Identification	5.00
Calling Name Display	1.50
Ameritech CallPack 250	20.00
LINE-BACKER®	3.79
Primary No PIC Federal Chrg	.53
Primary No PIC State Chrg	.08
Federal Access Charge	3.50
Total Monthly Service	\$4.84

Local Cells

Ameritech CallPack 250
376 Call(s) were placed this month
250 Call(s) were allowed
126 Call(s) billed at \$.09 each

Information Charges

2 Call(s) placed to 1-411	
4 Call(s) placed to 1-855-1212	
6 Call(s) billed at \$.75 each	4.50
1 Call(s) placed to NameFinder Plus billed at \$.30 each	.30
Total Information Charges	4.80

Other Charges and Credits

This section of your bill reflects charges and credits resulting from account activity.

Item No.	Description	Quantity	Monthly Charges
	Effective June 1, 1999, your Bill reflects a decrease of \$.02 in your Monthly Service charges. Charges are prorated from June 1, 1999 thru Jul 27, 1999		
1	Monthly Service (Monthly Charges are Prorated from Jul 14, 1999 to your Billing Date, Jul 28, 1999)		04CR
2	Monthly Service		50 19CR

77080614000325174723600100320000000000000000081020000008213

0.01sec

AMERITECH
P.O. BOX 4520
CAROL STREAM, IL 50197-4520

Account Number
708 614-0032 517 1

Jul 28, 1999

CHRISTEL VAN DYKE
18205 66TH AV
TINLEY PARK, IL 60477-4160

**Amount if Paid
AFTER Aug 23, 1999** **\$82.13**

Amount if Paid ON or BEFORE Aug 23, 1999 **\$81.02**



CHRISTEL VAN DYKE
18206 66TH AV
TINLEY PARK, IL 60477-4160

Page 2 of 3
Access Number 708 614-0032 517 1
Billing Date Jul 28, 1999

Ameritech Local Service

Other Charges and Credits - Continued

Item No.	Description	Quantity	Monthly Charges
1	Inside Wire Mtna Svc Settlement		.42CR
Total Other Charges and Credits			.55CR

Local, State and Federal Charges

9-1-1 Emergency System		
Billed for Local Government		.75
Municipal Infrastructure Maintenance Fee		.70
State Infrastructure Maintenance Fee		.25
Equal Access Recovery Charge		.09
State Additional Charges		.06
Number Portability Surcharge		.41
Infrastructure Maintenance Credit		.79CR
Total Local, State and Federal Charges		1.53

Taxes

Federal at 3%	2.00
Illinois at 7%	4.93
Total Taxes	6.93

Total Ameritech Local Service Charges 78.83

News You Can Use

LOCAL TOLL INFO

Our records show that you have AMERITECH as your carrier for local toll service.

LONG DISTANCE INFO

Our records indicate that you have chosen not to have a long distance company.

REQUIRED PROGRAMS

Six cents per line of your monthly service charge provides telecommunications programs for persons who are deaf or hard-of-hearing, and those who have voice disabilities. The programs are required by state and federal law, and are administered by the Illinois Telecommunications Access Corporation on behalf of all local telephone companies in Illinois.

LOWER USAGE RATES

Ameritech is lowering rates on several residential services. Effective July 14, 1999 local usage rates for Bands A & B calls have been reduced. Caller ID rates have decreased by \$1 per month and various other features have been reduced by \$.25/month. Plus, non-published and non-listed rates have also been reduced. Multiple feature discounts have been eliminated.

CHRISTEL VAN DYKE
18206 66TH AV
TINLEY PARK, IL 60477-4160

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